



Dear Valued Owners, Guests, and Community Members,

As we continue to navigate through this difficult time, we want to share with you some of the preventative measures we currently have in place to keep our guests, staff and community safe and healthy:

- Enhanced in-room cleaning techniques on all high touch point areas including door knobs, light switches, countertops, remote controls, and any other surfaces that have likely been touched.
- When someone checks out of a unit, that unit will be thoroughly cleaned then left empty for a week to prevent the possible spread of the virus. All bedding whether used or not, is being cleaned to further prevent the spread of this virus.
- Increased sanitization efforts to all common areas including the lobby, game room and fitness center, and other amenities.
- Regularly wiping down and sanitizing employee work spaces
- Disinfectant wipes, hand sanitizer, disposable gloves have been added in work spaces
- Practicing Social Distancing with all staff members in the clubhouse at all times.
- Asked employees to not come into work if they are not feeling 100%

The Board of Directors closed the use of amenities on March 15<sup>th</sup> and will continue to keep them closed to help “flatten the curve”. The clubhouse will remain open in order to provide lodging & allow owners to use their units. However, beginning March 25<sup>th</sup> hours will be reduced as followed

Sunday – Thursday: 8 a.m. – 4:30 p.m.

Friday & Saturday: 8 a.m. – 9 p.m.

Thank you for your patience and understating during this time. If you have any questions or concerns please, don’t hesitate to give us a call (207) 667-6228 during business hours.

Wishing you all a safe & healthy day!

Acadia Village Resort Management & Staff